



Slack Etiquette

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Prescriptive or Suggestive?

- Prescribe behavior?
- Suggest behavior?
- Document behavior?

- Helpful to at least document for new users to get up to speed without having to learn by osmosis (or by making mistakes — or be in fear of making mistakes)

Where to Record?

- Dev Guide (e.g. alongside Focus Friday, but mostly DM and other developers)
- Community post(s) (e.g. Frossie's in Data Management, but more widespread?)
- Slack post (use the medium; pinning in #announce-everyone would be visible)
- DMTN, Confluence, other...

Cultures

- Staff vs. academic
- Rubin vs. DESC
- Construction vs. Commissioning/Ops
- User support vs. developer

@ Mentions

- @channel
- @here
- @{user-group}
- @{user}
 - No need to place on every message if you're having a normal conversation
 - Does help if conversations get interleaved (but then thread?)
- If people feel they are not getting enough notifications (huh?), note the custom notification settings:
 - Notify about all messages in a channel
 - Notify for all messages containing a string (e.g. "k-t", "butler")

Threads

- "Support" channels
- "Discussion" channels
- → as an indicator

- Personally, I find "bushier" channels harder to read
- Reading threads in the "Threads" pseudo-channel can help, except for loss of context inside "Show 340 more replies"

Text Snippets

- Long segments of logs, backtraces, configs, code, etc.
 - People use `` or the "code block" formatting button
 - This creates a large visual impediment that is hard to scroll through
- Instead, use [text snippets](#):
 - Can expand inline **and collapse again**
 - Can have syntax highlighting
 - Can choose to wrap or not
 - Lines are numbered
 - Can name the file suggestively
 - Can download with one click
 - Can be shared (even publicly) and edited

